

## Workers' Compensation - Injured Employee Instructions

Provide the employee with a copy of this document immediately following an incident.

## Authorization is not required for initial medical treatment. A claim number is not required for billing.

- For assistance locating a PPO Medical Provider, call a MCSIP dedicated nurse case manager with CorVel at (800) 234-5003 or visit <a href="www.mcsip.org">www.mcsip.org</a>
- To contact a telephonic nurse case manager or adjuster, call CorVel at (800) 234-5003 or visit <a href="www.mcsip.org">www.mcsip.org</a> for the dedicated team contact information.
- Request for diagnostics, physical therapy or surgery require authorization. Submit request by faxing the script to (866) 434-0546. This is a dedicated line, limited to request for required authorization.
- Related prescriptions are filled with no "out of pocket expense" to the employee. Call CorCareRX or visit <a href="www.mcsip.org">www.mcsip.org</a> to locate a network pharmacy and obtain a First Fill Instruction Sheet. First Fill is limited to workers compensation.
- Bloodborne Pathogens Exposure: If exposure occurs, call TruHealth at (301) 428-1070; a physician is available 24/7. Additional information is located on <a href="https://www.mcsip.org">www.mcsip.org</a>.
- Medical Bill Submissions: Provide the doctor's office/hospital with the billing address. Related bills received at your home address should be sent to CorVel. Using the correct billing address reduces the chance of receiving a collections notice. Billing statements <u>and</u> supporting medical records are sent to:

CorVel Corporation P.O. Box 6966 Portland, OR 97228